

Hello,

We are Floriane, Jeremy and Livia. We are passionate about nature, and we are happy to let you enjoy our chalet during our absence. We wish you a wonderful stay in Mauricie.

The big day is approaching! To help you, here is some information about the chalet:

1) Access to the Chalet

The chalet is located at 61 Chemin de Chenaux in Notre-Dame-Du-Mont-Carmel QC GOX 3J0, Canada You can use the GPS to find the chalet.

2) Unlock the Chalet

The chalet is equipped with an alarm system. Before entering the code on the front door, be aware that once the door is open, you have 30 seconds to disarm the alarm.

The access code for opening the door is => 1819

Note, the electronic lock sometimes asks to press two numbers before you can enter the code.

To disarm the alarm, go forward 10 feet and you will find a touch screen on the wall on your right.

On this screen, you will have to disarm the alarm by entering the following code => 1819

3) To lock the Chalet when you leave or go out, 3 important things:

- Check that the basement door is locked.
- Activate the alarm by pressing the touch screen on "Arm when leaving" (which will give you 1 min to leave the house).
- Lock the entrance door by pressing the "Padlock" once the door is closed.

4) The rules of the Chalet

Some important rules concerning life at the Chalet:

- Please take off your shoes when entering the Chalet
- The accommodation is completely non-smoking, including the terrace.
- The Chalet does not welcome animals.
- The swimming pool and the Saint-Maurice River are dangerous places that require great vigilance.
- You are responsible for supervising the children. The protective barrier around the pool must be kept closed at all times.
- The rubbish bins must be sorted and emptied.
- The Saint-Maurice access embankment has not yet been developed. Please do not overestimate yourself trying to access the river if you are not able.

- Parties are prohibited in the chalet.
- Be careful not to get too much water everywhere when using the shower on the 2nd floor.
- Hardwood is quite sensitive to humidity, the floor must be wiped quickly in the event of a liquid accident.
- Please wash the barbecue after use.
- Do not make noise after 10 p.m. and before 8 a.m..

Please remember to lower the temperature of the heating in your absence and turn it off completely when you leave. Please do the same for air conditioning.

5) The swimming pool

Our pool is a heated salt pool.

During your stay, you will have to regularly empty the pool skimmer.

Be careful when you do this, don't forget to put a pebble back in the skimmer when you put it back in place (the circulation pump cuts out at night, if you don't leave pebbles inside, the skimmer turns over every morning).

You can also use the landing net to clean the pool or the vacuum cleaner.

A heat pump heats the water to 82°F from 8 a.m. to 8 p.m.

If you see that the water level is too low, do not hesitate to add more.

In any case, it is important to supervise children in this area and not to leave the safety gate open.

6) TVs
Our Chalet has two TVs.
The Tv from the living room lights up with the Bell remote control.
The one in the basement lights up with its own remote control and only has a chromecast allowing
you to watch your favorite programs.
7) Wi-Fi
Our WIFI network has SSID => BELL571 password => EFD299F6634F
8) Waste management
The chalet has three bins =>
1) The recycling bin to put in the blue bin
2) The waste bin to put in the black bin
3) The compost bin to put in the brown bin. For compost, biodegradable green garbage bags are
available under the kitchen sink.
Bins are collected according to the following schedule:

Calendrier des collectes 2023 Notre-Dame-du-Mont-Carmel M 1 1 å 27 10 24 11 24 **1** Í Î 10 16 1 (3) $\hat{\blacksquare}$ O $\widehat{\mathbb{D}}$ Déchets Bac noir Encombrants Collecte de feuillles mortes Compost Bac brun Calendrier des collectes 2023 Notre-Dame-du-Mont-Carmel M L M M M J M **∂**3 (3) (2) (2) 1 (3) (2) M ൂ ര **.** ② Ĩ (2) (2) 1 €¹⁸ (3) 1 29 m Encombrants Collecte de feuillles mortes Compost Bac brun

It would be nice if you took out the trash during your stay. Noted when you take out the bin for collection you have to put the bin on the path with the wheels pointing towards the property.

9) Air conditioning
To activate the air conditioning, you have two remote controls stored in the corner drawer of the
kitchen.
Please remember to turn off the air conditioning during your absence and when you leave the chalet
10) Heating
The house has underfloor heating under the ceramic and heating complaints.
You can adjust the heating in each zone with controls on the wall.
Please remember to put the heating on 14°C when you leave.
11) Before your departure
Check-out is at 10 a.m.
During Check-out you must:
- empty the trash
- empty the dishwasher and do not leave dirty dishes
- undo the beds and put all the linen used in the laundry room
- turn off the air conditioning and lower the heating

12) Contacts

During all your stay, you will be able to contact us via the rental application for any advice on activities to do, places to visit, practical questions.

Finally, we would like to thank you warmly for trusting us for your holidays. We tried to do our best to make everything go very well. Do not hesitate to come back to us with all your comments. Your feedback will help us. We wish you a pleasant stay.